JobQuest
Connecting People and Skills

NATIONALLY RECOGNISED TRAINING

CHC22015 CERTIFICATE II IN COMMUNITY SERVICES

Qualification Name:	CHC22015 Certificate II in Community Services
Course Structure	To achieve this qualification, you must complete a total of 9 units. 5 Core units and 4 Elective units
Core Units	CHCCOM001 Provide first point of contact CHCCOM005 Communicate and work in health or community services CHCDIV001 Work with diverse people HLTWHS001 Participate in workplace health and safety BSBWOR202 Organise and complete daily work activities
Elective Units	FSKRDG10 Read and respond to routine workplace information FSKWTG09 Write routine workplace texts HLTAID003 Provide first aid HLTAID001 Provide cardiopulmonary resuscitation
Outcomes	This course is for people who want to work in Community Services. The qualification provides a pathway to enter the workforce as a community services worker in a range of different community sectors. You will develop skills to: • Work Safely • Provide first point of contact • Assist individuals in meeting their immediate needs • Provide first aid Disclaimer: JobQuest does not in any way guarantee that a student will obtain employment by completing this training program

Training Pathways	Traineeship, Assessment only, Recognition of Prior Learning Upon completion of this qualification learners could progress to a Certificate III in Community Services or other specific industry qualification.
Duration of Training	A full-time Traineeship is contracted for a 12 month period and part-term Traineeships for longer. This information is provided at indenture and enrolment. The duration of the course will be sufficient to give every student the opportunity to learn the required skills and knowledge and complete the assessment tasks.
Delivery Mode	Employment Based – You complete the qualification whilst employed.
Eligibility	Eligibility requirements may apply for some government subsidised training programs.

For more information
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